

Acknowledgement

IPC Health acknowledges the Traditional Owners and Custodians of the Kulin Nation. We also pay our respects to Elders past, present and emerging.

Our commitment

At IPC Health we acknowledge the diverse community we serve.

IPC Health values and prioritises the health and wellbeing of Aboriginal and Torres Strait Islander people. We are committed to providing a culturally safe, welcoming and non-judgemental service.



The Aboriginal and Torres Strait Islander Health service is supported by the Victorian Government.

IPC Health Corporate Office

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St Albans 3021

Sunshine

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Sunshine 3020

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Altona Meadows 3028

Hoppers Crossing

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Aboriginal and Torres Strait Islander Health



How can our Aboriginal and Torres Strait Islander Health staff help you?

We can help support Aboriginal and Torres Strait Islander people navigate our health service.

If you have a chronic health condition and you meet the criteria, we can provide tailored support for your health and wellbeing journey.

Aboriginal and Torres Strait Islander people of all ages can visit and join the Elders Community Lounge activities and events.

We work together to provide you with a culturally safe and welcoming service.

Why do we need to know your identity?

Sharing your Aboriginal and/or Torres Strait Islander identity helps us better plan your health care and provide you with better advice.

How can I speak with someone from Aboriginal and Torres Strait Islander Health?

Call **1300 472 432** or drop in and have a cuppa at our Community Lounge between 9am and 5pm, Monday to Friday.



Community Lounge

The Community Lounge is a culturally safe 'drop-in' space for Aboriginal and Torres Strait Islander people and their families. It is located at our Wyndham Vale campus (510 Ballan Road).

At the Lounge we promote:

- cultural safety and awareness to better meet your health and wellbeing needs
- strong community connections
- participation in cultural celebrations and awareness-raising events such as NAIDOC and Reconciliation weeks

How do I book an appointment?

To book an appointment, contact any of our sites and ask to speak to our Client Services team. They will help you to access IPC Health services and if you need assistance or a referral.

General questions about IPC Health services

If you have other questions about IPC Health, contact your preferred location and speak to our Client Services team. Our locations and contact numbers are located on the back of this brochure.

Is there a fee?

If you identify as Aboriginal and/or Torres Strait Islander, working with our Aboriginal Health Team is free. We may refer you to other IPC Health services which may have a fee, but you will be prioritised.

Can I have an interpreter?

Yes, interpreters are free. Please let us know when booking an appointment.

